Amit Barman

Operations Manager (Warehouse / Supply Chain)

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SUMMARY

Supply chain professional with 4 years running warehouse and dispatch operations for an e-commerce fulfilment centre handling about 4,500 orders a day. Took on-time dispatch from 88% to 97% and held it through two peak seasons.

EXPERIENCE

Assistant Operations Manager - Swift Fulfilment Services Jan 2024 - Present

Kolkata

- Run daily operations for a 45,000 sq ft fulfilment centre processing about 4,500 orders a day with a team of 60 across 3 shifts.
- Improved on-time dispatch from 88% to 97% by resequencing the pick path and moving fast-movers to forward locations.
- Cut order picking errors by redesigning the pick-list format and adding a scan verification step before packing.
- Managed two festive peaks where daily volume tripled, using a temporary workforce plan built 6 weeks in advance.
- Maintain inventory accuracy above 99% through daily cycle counting on A-class SKUs.

Warehouse Supervisor - Swift Fulfilment Services Aug 2021 - Dec 2023

Kolkata

- Supervised inbound receiving and putaway for about 1,200 SKUs.
- Reduced inbound processing time per truck by standardising the unloading and check sequence.

SKILLS

Operations warehouse management, pick-pack-dispatch, shift planning, peak planning, cycle counting, 5S

Systems WMS, Excel (advanced), basic SQL

People team of 60, temporary workforce management

EDUCATION

MBA (Operations) - University of Calcutta, 2021

B.Sc (Mathematics) - University of Calcutta, 2019

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